



Responsibility and Customer Satisfaction



Corporate Policy on Quality, the Environment and Occupational Safety/Health Protection

The Miba Group is an innovative development partner and supplier of the international automotive and engine industry. The top priority of our activities is the long-term existence and ongoing growth of our company. The high quality of our achievements for our customers and a high level of long-term customer satisfaction are the fundamental factors in this. Parallel to the necessary business success, we strive towards sustainable, positive corporate development. This encompasses compliance with relevant legal and regulatory requirements, fulfillment of social responsibilities and continuous improvements with respect to quality, the environment and occupational safety/health protection, while using optimally suitable technology and providing necessary resources. In our concerted efforts to live up to our leadership responsibilities and to translate our concerns about quality, the environment and safety into reality, we have an integrated management system that is built on and developed through consistent implementation of Business Excellence and the Zero-Defect Principle, including the following principles:

To us quality means ...

- ... consistently ensuring the quality of our products before production begins
- ... consistently avoiding mistakes and eliminating the causes of mistakes
- ... implementing a process-oriented way of thinking
- ... continual optimization of all processes with the goal of using only sound processes
- ... involving and developing our suppliers regarding our philosophy of quality
- ... obtaining assessments/feedback from our customers
- ... reducing costs and increasing productivity
- ... strengthening of our international competitive position
- ... that each employee contributes to reaching and maintaining our quality standards by taking personal responsibility

To us environmental protection means ...

- ... continual reduction of environmental pollution through elimination or reduction of emissions and waste
- ... the best possible use of resources, especially energy, raw materials and water, as well as continual improvement of energy efficiency
- ... integration of environmental and energy-related aspects into the planning and development of new products and processes
- ... carrying out ongoing measures to save energy and identifying relevant data
- ... avoiding environmental accidents by taking preventative action
- ... open communication with public authorities, customers and the general public


To us occupational safety/health protection means ...

- ... preventing damage to health by means of preventative action
- ... reducing workplace accidents
- ... the use of safe machines, equipment and materials
- ... maintaining and boosting the productivity of our employees
- ... ergonomic design of workplaces
- ... elimination of the sources of danger and risks
- ... promotion of safety-conscious behavior on the part of employees, visitors and outside companies
- ... cautiousness, orderliness and cleanliness at the workplace


The Management Board of Miba AG declares that this corporate policy and the principles associated with it are binding for all company processes, all organizational units and all employees. Every employee contributes to the fulfillment of these principles. We achieve and enhance the identification, motivation and skills necessary for this through the dissemination of information and target-oriented education and training. Regular monitoring and assessments of the status quo and progress by the Management Board of Miba AG ensure a high level of effectiveness.

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